

## **I just installed EFILive and I can't see the cable or How do I fix a messed up driver install.**

These are the instructions for computers running Windows XP or Vista!

### **Step 1, get the proper drivers:**

Get on the internet and go to [www.efilive.com](http://www.efilive.com)

On the left side of the page is a menu, locate and click on "DOWNLOAD"

Scroll down the download page until you find the heading "Drivers"

Select and click on the appropriate file, the FlashScan driver for Windows 2000/XP/Vista

Choose "Save to disk" and save the file to your desktop.

### **Step 2, extract the files:**

After the file has finished downloading, right click on the file and choose "Extract All ..."

Click Next (Welcome page)

Click Next (Select a Destination)

Click Cancel (Extraction Complete)

### **Step 3, Find the problem driver entry:**

Now plug your EFILive cable into an available USB port

If the "Found New Hardware wizard" appears skip to "Step 4, Install the Drivers" and continue from there.

Click on Start, then Control Panel and then System

If clicking on Control Panel brought up a box with Icons, find System and click or double click on it

When the System Properties box appears, Click on the Hardware tab and then click on the "Device Manager" button. For Vista, just click on "Device Manager" in the left column.

When the device manager appears try to find the EFILive entry in the list. Most likely it will be under the Universal Serial Bus Controllers entry but it might be under Ports (COM & LPT) or in a section of unknown devices. It will likely say something like: "EFILive FlashScan V2" or "EFILive AutoCal V2"

### **Step 4, Install the drivers:**

When you've found the EFILive entry, click on the entry so it's highlighted and then choose the menu option "Action/Update Driver..." or for Vista "Action/Update Driver Software..."

**For XP** Choose “No, not this time” and then press Next

Choose “Install from a list or specific location (Advanced)” and then press Next

Choose Search for the best driver in these locations and then Uncheck “Search Removable Media” and Check “Include this location in the search”

**For Vista** choose “Browse my computer for driver software”

Click the Browse button. When the “Browse for Folder” box appears, scroll all the way to the top and click on Desktop. Now close any open folders by clicking on the Minus Sign or Down Arrow next to them. In the list you should see a folder whose name starts with “EFILiveUSB”, Click on that folder and then Click OK.

Now click Next.

Windows should now install the correct drivers. If you get a message or 2 complaining that the software is “unsigned” go ahead and tell Windows to keep installing it.

When it finishes, start the EFILive tuning software, Click on the help menu and choose the licensing tab that matches your cable type, V1 or V2. If the box that comes up shows the information about your cable everything is all better.

If that didn't work, you'll need to do the following:

Unplug the FlashScan cable

Go back to [www.efilive.com](http://www.efilive.com) , navigate to the download page, find the Utilities Heading and download the “FlashScan / RoadRunner Driver Clean Utility” to your desktop

After the file has finished downloading, right click on the file and choose “Extract All ...”

Click Next (Welcome page)

Click Next (Select a Destination)

Make sure “Show Extracted Files” is checked and then click Finish

Double click on the FTCClean folder and then double click on FTCClean

In the PID box enter EA41 so only the EFILive drivers are uninstalled and then press “Clean System”

When the utility finishes restart the machine if it asks and then plug in your FlashScan cable. When the found new hardware wizard appears, go to “Step 4, Install the drivers” and install the driver following the directions listed there.